



**Chris Ham**  
Director, Residential New Construction  
Lennox Industries

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Dear Builder and Installing Dealers:

Lennox has a new limited warranty offering provided under the name Warranty Your Way™ that, for certain applicable equipment, provides your homebuyers the opportunity to select the extended limited warranty coverage of their choice.

Warranty Your Way™ features the opportunity to obtain 3-year labor coverage at no additional cost.<sup>i</sup> On eligible Merit® and Elite® equipment, homebuyers have an opportunity to receive the traditional 5-year parts only extension or a 3-year labor and 2-year parts extension. For eligible Dave Lennox Signature® Collection equipment, homebuyers have an opportunity to receive 3 years of labor coverage or an additional 2 years of parts only coverage (for a total of 12 years parts only).

In the best interest of all, it is a requirement to include the attached document entitled “Customer Disclosure” in the homebuyer’s closing document packet. This disclosure provides important information to the homebuyer regarding their eligible equipment’s registration (or, if applicable, selection) requirements. Only a homebuyer should register their equipment with Lennox, and it must be registered within 60 days after closing. Any equipment registered in a name other than the homebuyer may jeopardize the extended limited warranty, **as once the type of extended limited warranty is selected (e.g., the parts only extended limited warranty or the parts and labor extended limited warranty), the selected coverage cannot be changed.**

As always, thank you for your business and partnership with Lennox. Please let us know if you have any questions or concerns.

Good Health,

Chris Ham

## WARRANTY YOUR WAY



### DISC Extended Limited Warranty (with registration\*)

Compressor	Heat Exchanger		All Other Parts	Labor
	80%	90%+ & Oil		
12	20	LIFE	12	0

Or Choose

10	20	LIFE	10	3
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### Elite Extended Limited Warranty (with registration\*)

Compressor	Heat Exchanger		All Other Parts	Labor
	80%	90%+ & Oil		
10	20	LIFE	10	0

Or Choose

10	20	LIFE	7	3
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### Merit Extended Limited Warranty (with registration\*)

Compressor	Heat Exchanger	All Other Parts	Labor
10	20	10	0

Or Choose

7	20	7	3
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Homebuyers outside of California, Quebec, or any other jurisdiction that prohibits registration requirements to effectuate warranties must register their eligible Lennox equipment within sixty (60) days of closing date for any applicable extended limited warranty to apply.

For homebuyers in California, Quebec, or any other jurisdiction that prohibits registration requirements to effectuate warranties, there is no registration requirement, and the failure to register their eligible equipment does not diminish their warranty coverage. Such homebuyers of eligible Lennox equipment automatically receive both the basic limited warranty and the traditional, parts only extended limited warranty that applies to their equipment. If such a homebuyer desires to switch from the traditional parts only extended limited warranty to the alternative reduced parts and labor coverage, the homebuyer must make such selection within sixty (60) of the closing date.<sup>ii</sup>

*Homebuyers can also purchase additional labor coverage through the Comfort Shield® program, which is provided by Service Net Warranty, LLC, part of AIG, and is transferrable.*

<sup>i</sup> Terms, conditions, and exclusions apply. Please review the full terms and conditions at [Lennox.com/WarrantyYourWay](http://Lennox.com/WarrantyYourWay).

<sup>ii</sup> Homebuyers must register or, if applicable, inform Lennox of their selection through the [www.WarrantyYourWay.com](http://www.WarrantyYourWay.com) website, by contacting Lennox Customer Service at 1-800-9-LENNOX, or [www.lennox.com/help/contact-us/warranty](http://www.lennox.com/help/contact-us/warranty) (clicking on “E-mail our Contact Center”).